

Mobilizing for Change

J. Clark Kelso
State Chief Information Officer
State of California
December 16, 2004

Presentation Overview

- The Case for Change
- The Plan for Change
- Overview of Plan

The Case for Change

- Pressure to Transform
- Public Expectations
- \$8 Billion Operating Deficit
- 21st Century Government
- CPR and Government Reorganization
- IT Will Enable Government Transformation
 - Improve accessibility
 - Streamline operations
 - Enable interoperability

The Plan for Change

- IT Strategic Plan will Guide Executive Branch IT
 - Provide roadmap to focus on statewide needs and priorities
 - Align IT to enable higher performance
 - Leverage investments for greatest benefit
- 5-year goals & objectives with 1-year action items
- Broad input and collaboration
 - Framework – Fall 2003
 - California Performance Review
 - IT Council & Strategic Planning Committee
 - Included AIOs, CIOs, Finance, DGS, DPA and Data Centers
 - Public Vetting
 - IT Council adoption 10/29/04
- Review by Governor's Office

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

GOAL 1
Make Government Services More Accessible to Citizens and State Clients.

GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency and Cost-Effectiveness.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.



GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.

GOAL 5
Develop and Rebuild our Technology Workforce.

GOAL 6
Establish a Technology Governance Structure.

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 15
Provide Professional Development for Technology Personnel

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

GOAL 1
Make Government Services More Accessible to Citizens and State Clients.

GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency and Cost-Effectiveness.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.

GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.

GOAL 5
Develop and Rebuild our Technology Workforce.

GOAL 6
Establish a Technology Governance Structure.

- 6 Goals
- 19 Objectives
- 52 Action Items

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

OBJECTIVE 15
Provide Professional Development for Technology Personnel

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

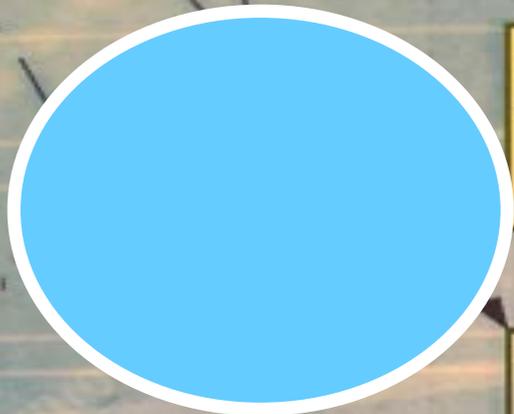
OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures



GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency and Cost-Effectiveness.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.



GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.

GOAL 5
Develop and Rebuild our Technology Workforce.

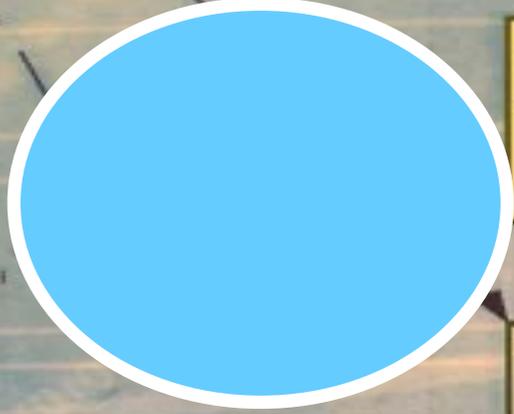
GOAL 6
Establish a Technology Governance Structure.

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 15
Provide Professional Development for Technology Personnel

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

E.g., Megan's Law Database
<http://meganslaw.ca.gov>



OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

OBJECTIVE 15
Provide Professional Development for Technology Personnel

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency and Cost-Effectiveness.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.



GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.

GOAL 5
Develop and Rebuild our Technology Workforce.

GOAL 6
Establish a Technology Governance Structure.

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

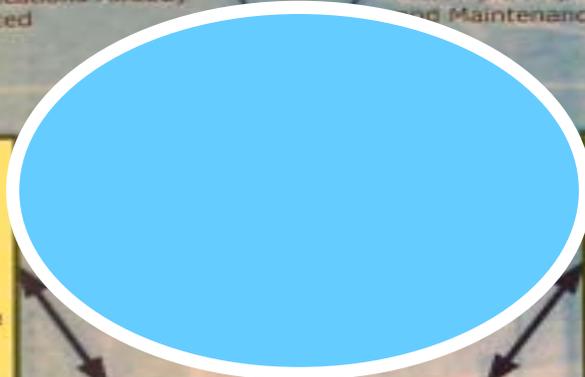
GOAL 1
Make Government Services More Accessible to Citizens and State Clients.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.

GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.

GOAL 5
Develop and Rebuild our Technology Workforce.

GOAL 6
Establish a Technology Governance Structure.



OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

OBJECTIVE 15
Provide Professional Development for Technology Personnel

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

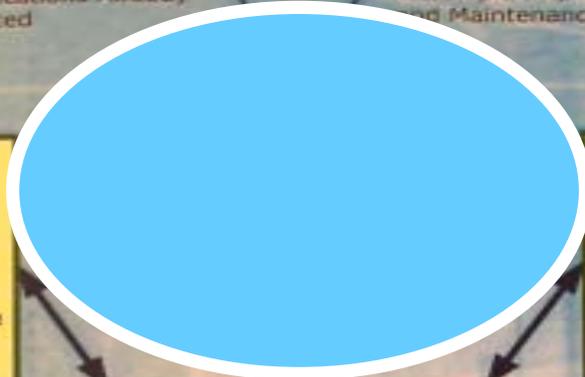
OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

GOAL 1
Make Government Services More Accessible to Citizens and State Clients.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.



- E-Procurement System for Purchasing
- Executive Council (convened by CIO and chaired by Finance) to plan budget, financial, accounting, human resources systems
- E-Budget System

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

GOAL 1
Make Government Services More Accessible to Citizens and State Clients.

GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency and Cost-Effectiveness.



GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.

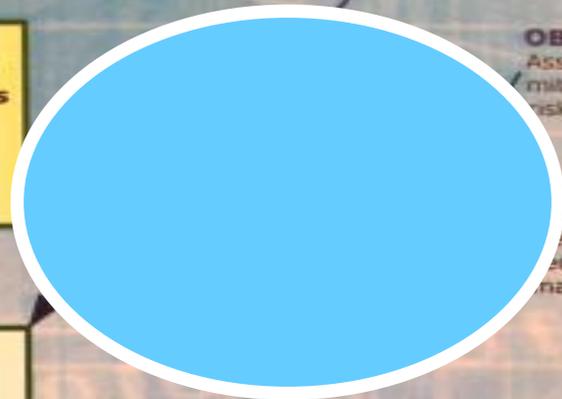
GOAL 5
Develop and Rebuild our Technology Workforce.

GOAL 6
Establish a Technology Governance Structure.

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 15
Provide Professional Development for Technology Personnel

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals



OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 15
Provide Professional Development for Technology Personnel

OBJECTIVE 19
Implement Performance Measures

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

GOAL 1
Make Government Services More Accessible to Citizens and State Clients.

GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency and Cost-Effectiveness.



Low
In
Rel
Per
the
Inf

- Statewide Security Standards
- Assess and Mitigate Risks
 - www.calguard.ca.gov/hseep/
- Statewide Security Risk Management Plan

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

GOAL 1
Make Government Services More Accessible to Citizens and State Clients.

GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency and Cost-Effectiveness.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.



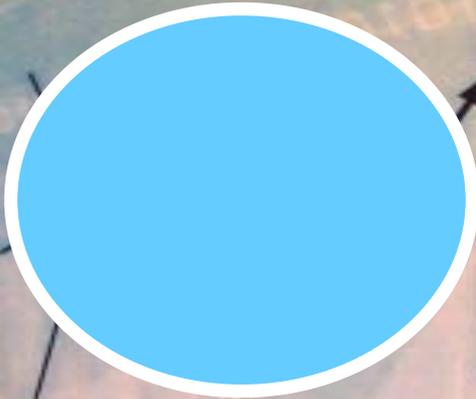
GOAL 5
Develop and Rebuild our Technology Workforce.

GOAL 6
Establish a Technology Governance Structure.

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

OBJECTIVE 15
Provide Professional Development for Technology Personnel



OBJECTIVE 1
Develop a Foundation for
Transforming Government

OBJECTIVE 2
Develop a New
State Portal

OBJECTIVE 3
Leverage Services
Between State
Agencies, Federal
and Local
Government

OBJECTIVE 4
Promote
Interagency and
Intergovernmental
Data Sharing

OBJECTIVE 10
Adopt a Statewide
Enterprise
Architecture
Methodology and
Technology
Standards

OBJECTIVE 11
Consolidate
technology
infrastructure and
services

OBJECTIVE 12
Pursue enterprise-
wide procurements

OBJECTIVE 5
Continue Efforts to
Improve

OBJECTIVE 6
Ensure Executive Sponsorship
for Common Business

OBJECTIVE 7
De-
standardize

OBJECTIVE 8
Address and
Mitigate Security
Risks

OBJECTIVE 9
Develop a statewide
security risk
management plan

OBJECTIVE 16
Establish a
Layered
Technology
Governance
Structure

OBJECTIVE 17
Establish a
Department of
Technology
Services

OBJECTIVE 18
Improve
Management of
the State's IT
Portfolio

OBJECTIVE 19
Implement
Performance
Measures

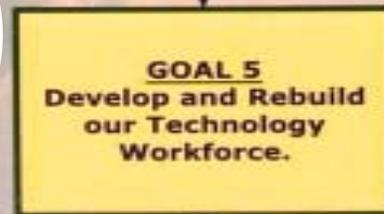
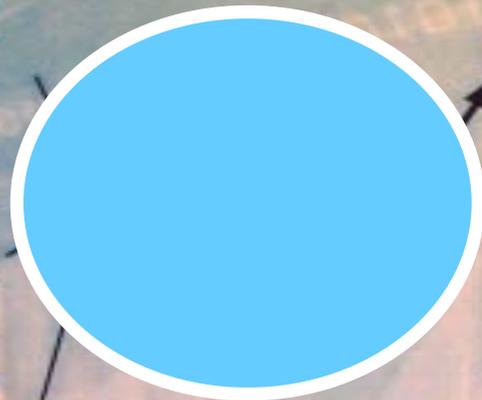
- Strategic Sourcing

www.pd.dgs.ca.gov/StratSourcing/statusreports.htm

- Consolidation of IT Infrastructure

www.csdca.gov

- Enterprise Architecture and Standards



OBJECTIVE 13
Modernize the Technology
Classification Structure

OBJECTIVE 15
Provide Professional
Development for
Technology Personnel

OBJECTIVE 14
Expand Recruiting Efforts
for Technology
Professionals

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

GOAL 1
Make Government Services More Accessible to Citizens and State Clients.

GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency and Cost-Effectiveness.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.

GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.



GOAL 6
Establish a Technology Governance Structure.

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

OBJECTIVE 15
Provide Professional Development for Technology Personnel

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

GOAL 1
Make Government Services Accessible to Citizens and Clients

GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency

GOAL 3
Ensure State Technology are and is used.

GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.

GOAL 6
Establish a Technology Governance Structure.

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

OBJECTIVE 15
Provide Professional Development for Technology Personnel

- Modernize Classification System
- Better Recruitment
- Professional Training



CALIFORNIA REPUBLIC

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

GOAL 1
Make Government Services More Accessible to Citizens and State Clients.

GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency and Cost-Effectiveness.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.



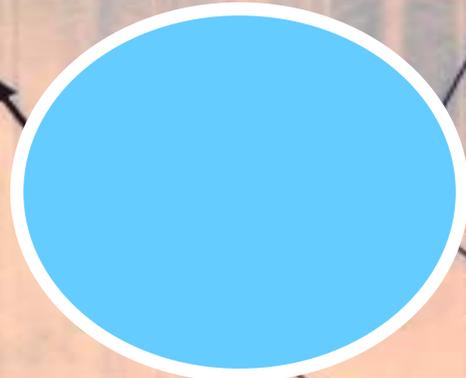
GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.

GOAL 5
Develop and Rebuild our Technology Workforce.

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

OBJECTIVE 15
Provide Professional Development for Technology Personnel



OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a State Port...

OBJECTIVE 5
Continue Efforts to Implement...

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System...

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

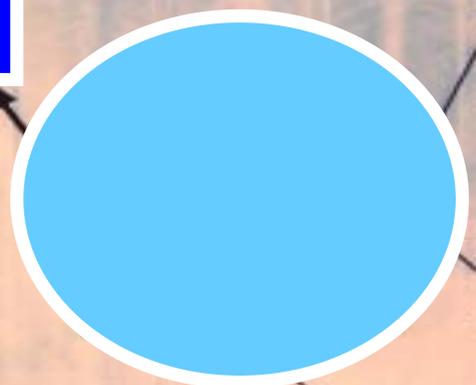
OBJECTIVE 19
Implement Performance Measures

- Establish State CIO Office
 - Chief Deputy State CIO
 - Deputy for e-Services
 - Deputy for GIS
 - Deputy for Statewide Standards
 - Deputy for Strategic Planning
- Department of Technology Services

GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.

GOAL 5
Develop and Rebuild our Technology Workforce.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.



OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

OBJECTIVE 15
Provide Professional Development for Technology Personnel

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 1
Develop a Foundation for Transforming Government

OBJECTIVE 2
Develop a New State Portal

OBJECTIVE 3
Leverage Services between State Agencies, Federal and Local Government

OBJECTIVE 4
Promote Interagency and Intergovernmental Data Sharing

OBJECTIVE 10
Adopt a Statewide Enterprise Architecture Methodology and Technology Standards

OBJECTIVE 11
Consolidate technology infrastructure and services

OBJECTIVE 12
Pursue enterprise-wide procurements

OBJECTIVE 5
Continue Efforts to Implement Enterprise-Wide Applications Already Started

OBJECTIVE 6
Ensure Executive Sponsorship for Common Business Management System Development, Implementation and Maintenance

OBJECTIVE 7
Adopt statewide security standards

OBJECTIVE 8
Assess and mitigate security risks

OBJECTIVE 9
Develop a statewide security risk management plan

OBJECTIVE 16
Establish a Layered Technology Governance Structure

OBJECTIVE 17
Establish a Department of Technology Services

OBJECTIVE 18
Improve Management of the State's IT Portfolio

OBJECTIVE 19
Implement Performance Measures

GOAL 1
Make Government Services More Accessible to Citizens and State Clients.

GOAL 2
Implement Common Business Applications and Systems to Improve Efficiency and Cost-Effectiveness.

GOAL 3
Ensure State Technology Systems are Secure and Privacy is Protected.



GOAL 4
Lower Costs and Improve the Security, Reliability and Performance of the State's IT Infrastructure.

GOAL 5
Develop and Rebuild our Technology Workforce.

GOAL 6
Establish a Technology Governance Structure.

OBJECTIVE 13
Modernize the Technology Classification Structure

OBJECTIVE 15
Provide Professional Development for Technology Personnel

OBJECTIVE 14
Expand Recruiting Efforts for Technology Professionals

Teamwork

OBJECTIVE 1
Develop a Foundational
Transforming Gov

OBJECTIVE 2
Develop a New
State Portal

OBJECTIVE 3
Leverage Services
between State
Agencies, Federal
and Local
Government

OBJECTIVE 4
Promote
Interagency and
Intergovernmental
Data Sharing

OBJECTIVE 10
Adopt a Statewide
Enterprise
Architecture
Methodology and
Technology
Standards

OBJECTIVE 11
Consolidate
technology
infrastructure and
services

OBJECTIVE 12
Pursue enterprise-
wide procurements

OBJECTIVE 13
Modernize the Technology
Classification Structure

OBJECTIVE 14
Expand Recruiting Efforts
for Technology
Professionals

OBJECTIVE 15
Provide Professional
Development for
Technology Personnel

OBJECTIVE 7
Statewide
Security standards

OBJECTIVE 8
Assess and
mitigate security
risks

OBJECTIVE 9
Develop a statewide
security risk
management plan

OBJECTIVE 16
Establish a
Layered
Technology
Governance
Structure

OBJECTIVE 17
Establish a
Department of
Technology
Services

OBJECTIVE 18
Improve
Management of
the State's IT
Portfolio

OBJECTIVE 19
Implement
Performance
Measures

GOAL 1
Make
Government
Services More
Accessible to
Citizens and State
Clients.

Implement Common
Business Applications
and Systems to
Improve Efficiency
and Cost-
Effectiveness.

GOAL 3
Ensure State
Technology
Systems are
Secure and
Privacy is
Protected.

Action Action
Action!

GOAL 4
Lower Costs and
Improve the
Security,
Reliability and
Performance of
the State's IT
Infrastructure.

GOAL 5
Develop and Rebuild
our Technology
Workforce.

GOAL 6
Establish a
Technology
Governance
Structure.