

California Business Reference Model Status

Business Reference Model Overview

The draft *California Business Reference Model* (CalBRM) is a tiered hierarchy representing the business functions of California government. The CalBRM models the business functions the State performs independent of the organizations that perform them.

The CalBRM http://www.cio.ca.gov/stateIT/pdf/CalBRM_v10.pdf is broken into Business Areas (x.0), Lines of Business (x.x) within each Business Area and Sub-functions (x.x.x) within each Line of Business. The Business Areas separate government operations into four high-level categories as follows:

- 1.0 represents **Services for Citizens**, the purpose of government;
- 2.0 represents the **Mode of Delivery**, the mechanisms the government uses to achieve its purpose;
- 3.0 represents **Support Delivery of Services**, the support functions necessary to conduct government operations, and
- 4.0 represents **Management of Government Resources**, the resource management functions that support all areas of the government's business.

Additionally, the CalBRM contains the description for each *Line of Business* and *Sub-function* to help explain at a high level the California Business Areas, the Lines of Business and the Sub-functions.

The Business Reference Model is the first of four federal enterprise architecture reference models to be adopted by California government to provide the foundation for the State's Enterprise Architecture Initiative <http://www.cio.ca.gov/stateIT/enterpriseArch.html>. Reference the [California Enterprise Architecture Framework](#) document for more information regarding the California Enterprise Architecture models.

Since the California Business Reference Model will connect the Data, Service Component and Technology Reference Models to the State Business Areas, Lines Of Business and Sub-functions, the State programs are participating and driving the development of the CalBRM.

Background

California adopted four of the five Enterprise Architecture Reference Models developed by the Federal government http://en.wikipedia.org/wiki/Federal_Enterprise_Architecture: 1) the Business Reference Model, 2) the Data Reference Model, 3) the Service Component Reference Model and 4) the Technology Reference Model.

To develop the CalBRM the IT Council Enterprise Architecture and Standards Committee and the State CIO made some California relative changes to the Federal Business Reference Model to remove some of the most obvious Federal-only Services for Citizens, such as Postal Services and others. The changes were necessary to reduce confusion during the first CalBRM vetting by the Agencies, departments and some of the enterprise project teams.

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Why the CalBRM is important

The California Business Reference Model is the business foundation for the State's Enterprise Architecture initiative by:

- Providing a common Business Area, Line of Business and Sub-function language among different State organizations and cultures;
- Enhancing understanding and management of cross-departmental efforts;
- Identifying opportunities to share services and technical solutions among organizations that perform similar business functions;
- Connecting the more technical Enterprise Architecture Reference Models to the business and helping guide and prioritize the development of those models, and
- Helping identify quickly the high level scope of enterprise projects.

Current CalBRM Status & Next Steps

The draft CalBRM content was sent as a survey to the Undersecretaries for their individual departments to map what state organizations do to the CalBRM at the Line of Business level and suggest changes to the definitions provided, suggest adding or subtracting Lines of Business, and / or sub-functions and provide general input comments. The completed survey was due to the State CIO by October 27, 2007. To review the survey visit http://www.cio.ca.gov/stateIT/pdf/CalBRM_Survey.pdf.

The IT Council Enterprise Architecture and Standards Committee is reviewing the proposed changes received in the completed surveys, reconciling any overlaps, reviewing the mapping of the individual organizations to Lines of Business and following-up with the organizations on questions the Committee may find. Within the next three months the committee will be sending the modified CalBRM to the State CIO and the Enterprise Leadership Council for their review and adoption. For information about the Enterprise Leadership Council visit <http://www.cio.ca.gov/stateIT/governance/leadership.html>.

Questions about the CalBRM

Contact the IT Council Enterprise Architecture and Standards Committee Chair, Ellen Ishimoto, at (916) 327-7818 or eishimoto@calottery.com. For committee information visit: <http://www.cio.ca.gov/stateIT/pdf/EACCommitteeCharter-Revised03-15-07.pdf>.